

Farmer Pirates Residential Composting Terms and Conditions

I understand that my collection materials will be dropped off on the next regularly scheduled route and my first collection will be two weeks from that date.

Duties of the Farmer Pirates

1. Provide the member with a bucket and compostable liners for the collection of compost resources, as well as the information needed to safely and cleanly collect these resources.
2. On collection day the Farmer Pirates will remove the compostable liner from my bucket and leave a new liner.
3. The Farmer Pirates shall offer the option to share some finished compost with the Crew Member each Spring. Members must currently have active service for at least 3 months in order to receive the compost giveback, The amount of compost depends upon the amount of surplus compost available
4. The pick up shall be scheduled on a set route every two weeks and the Farmer Pirates will notify members in advance by email of any changes in this schedule. This change will also be visible in the customer portal.

Duties of the Composting Member

1. Members shall put ONLY the appropriate compost materials into their collection bins as defined by the information provided by the Farmer Pirates and through the Betterbin App.
2. Members will put the bin/s out for collection at the appropriate time and place on collection day.
3. Members will promptly communicate any problems or suggestions directly to Farmer Pirates Compost.

Recurring Payment Terms

- Members will be charged for service on a recurring basis by Stripe through whichever payment method was entered upon signup.
- Payment Method can be updated anytime through the Customer Portal.
- These recurring charges will remain in effect until member Requests to Cancel through the Customer Portal or by emailing compost@farmerpirates.com AND member has received confirmation in writing that your service has been canceled.

Cancellation Policy

- Members may cancel at any time but please note we do not offer partial refunds of any sort. Cancellation requests should be submitted via the Customer Portal or in writing to compost@farmerpirates.com, specifying the date member would like service to end.

Farmer Pirates will confirm cancellation via email and the recurring payment will immediately be canceled and member will not be charged again.